```
{INCLUDETEXT "C:\\Users\\NeilB\\OneDrive - PRACCTICE LTD\\Documents\\OspreyOfficeGateway\\header.doc"}

Our Ref: { MERGEFIELD MATTER_FEE_EARNER_ID }/{ MERGEFIELD client_no }/{ MERGEFIELD matter_no }

Your Ref: { MERGEFIELD TK_PIDEF2DETAIL_tkDEF2IINSREF }

{ SET LETTER{ DATE \@ "d MMMM yyyy" } }{ref LETTER \@ "d MMMM yyyy" \\* MERGEFORMAT }

{ MERGEFIELD TK_PIDEF2DETAIL_tkDEF2INSURER_name }
 { MERGEFIELD TK_PIDEF2DETAIL_tkDEF2INSURER_address }

Dear Sirs

Our Client: (MERGEFIELD LINKNAME_TITLE_1) (MERGEFIELD)
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Our Client: { MERGEFIELD LINKNAME_TITLE_1 } { MERGEFIELD

LINKNAME_INITIALS_1 } { MERGEFIELD

LINKNAME_SURNAME_1 }

Your Insured: { IF { MERGEFIELD

TK_PIDEF2DETAIL_tkDEF2CONAME } = "" "{

MERGEFIELD TK_PIDEF2DETAIL_tkDEF2FORENAME }

{ MERGEFIELD client_no }" "{ MERGEFIELD TK PIDEF2DETAIL_tkDEF2CONAME }"}

Your Policy No: { MERGEFIELD TK_PIDEF2DETAIL_tkDEF2INSPOLNO

Accident Date: { MERGEFIELD

TK_ACCDETS_tkACCDATE\@"d"*Ordinal } {

MERGEFIELD TK_ACCDETS_tkACCDATE\@''MMMM

yyyy" }

We refer to your letter dated { IF { MERGEFIELD TK_PIVALUE_TK_TOPUP_DT_PD } = "" "{ MERGEFIELD "TK_PIVALUE_TK_PT36_DT_PD" }" "{ MERGEFIELD TK_PIVALUE_TK_TOPUP_DT_PD }" } and note your offer on behalf of the proposed defendant(s).

Our client is prepared to accept the sum of { IF { MERGEFIELD TK_PIVALUE_TK_TOPUP_AMT } = "" "£{ MERGEFIELD "TK_PIVALUE_TK_PT36_AMT_D" }" "£{ MERGEFIELD "TK_PIVALUE_TK_TOPUP_AMT" }" } plus the claimant's costs on a standard basis with a detailed assessment under Part 44.12a CPR failing agreement.

We enclose a breakdown of our profit costs, together with the vouchers and fee notes for disbursements claimed.

We look forward to receiving a cheque for our client's damages within 14 days and proposals in respect of our costs within 21 days.

Yours faithfully

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{ MERGEFIELD PRACTICEINFO_PRACTICE_NAME*UPPER }