```
{INCLUDETEXT "C:\\Users\\NeilB\\OneDrive - PRACCTICE
LTD\\Documents\\OspreyOfficeGateway\\header.doc"}
Our Ref:
               { MERGEFIELD MATTER FEE EARNER ID }/{ MERGEFIELD
               client no }/{ MERGEFIELD matter no }
Your Ref: { MERGEFIELD TK PICLIINSDETS tkLEXPINSREF }
{ SET LETTER{ DATE \@ "d MMMM yyyy" } } {ref LETTER \@ "d MMMM yyyy" \ \*
MERGEFORMAT }
{ MERGEFIELD TK PICLIINSDETS tkLEXPINSURE name }
{ MERGEFIELD TK_PICLIINSDETS_tkLEXPINSURE_address }
Dear Sirs
Our Client:
                  { MERGEFIELD "LINKNAME_FORENAME_1" } {
                  MERGEFIELD LINKNAME SURNAME 1}
Address:
                  { MERGEFIELD "CALCULATION_ADDRESS" }
Date of Accident:
                  { MERGEFIELD
                  TK ACCDETS tkACCDATE\@"d"\*Ordinal } {
                  MERGEFIELD TK ACCDETS tkACCDATE\@"MMMM
                  yyyy" }
Thank you for your instruction letter dated { ASK LEI "Enter date of LEI instructions" \d " " \}
REF LEI \}.
We write to confirm our acceptance of this matter and advise you that we have made immediate
contact with our mutual client as requested.
We will be updating the client on a monthly basis, and will update you at important stages of the
case or within 4-6 months.
Please make a note of our reference number. Should you wish to contact the fee earner,
please contact { MERGEFIELD "CALCULATION FEE EARNER DESCRIPTION" } on {
MERGEFIELD "CALCULATION FEE EARNER PHONE" } or via email { MERGEFIELD
"CALCULATION FEE EARNER EMAIL" }.
We will be in touch shortly.
Yours faithfully
```

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{ MERGEFIELD "PRACTICEINFO PRACTICE NAME" }