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Our Ref: ALEXH/JAE0001/3

Your Ref:

23 December 2021

Ms J Test
4 Privet Drive
Gravesend
DA12 1HP

Dear Ms Test

Re: Client Feedback

Thank you for providing me with your feedback on our service. I understand that you feel that we could make some improvements and I would like to take the opportunity to respond to your concerns.

If you wish to discuss this matter further, please do not hesitate to contact me.

Yours sincerely

Alex Hiscutt
PRACCTICE LTD